

**CUSTOMER MANAGEMENT SYSTEM FOR
AUTOMOBILE SALES INDUSTRY**

ABSTRACT OF THE DISCLOSURE

A computer-implemented method of collecting
5 client contact data is provided. The method includes
the steps of opening a client ticket session to
create a client ticket, supplying the client ticket
with information, and closing the client ticket
session after a predetermined time. Once the client
10 ticket session is closed further alteration of the
client ticket is precluded.